

So How Does It All Work?

These are some guide lines to follow or at least think about when planning. Let's look at things in a certain order. More info can be found on the FAQ page of the website.

- What is your date? Do we have your date available? Check the online calendar or email me.
- Will you have more than 50 people? You do not need to know head count or finalize food order yet. More about that later.
- Email is the best form of communication for me. Although upon contacting me I will give you a direct number you can reach me at, anytime.
- Feel free to ask as many questions as you like. I'd rather answer questions than have there be surprises down the road.
- What kind of party is it? Do you have room for an on-site roast? What time of day will the serving time be? Will it be at a residence or a public place like a park? Will it be in your back yard? Can the roaster fit through the gate? (need a 52 inch opening)
- Do you need wait staff? I can recommend wait staff if you need. This must be done as early on as possible.
- Ok we have your date, so now you will need to send a deposit to reserve the date. \$175 is fine for a standard party. If more than 200 people I may require more. Deposits can be check by mail (best for me) credit card or Paypal. Checks can be made payable to:

Have Pig Will Travel
818 County Road 579
Flemington, NJ. 08822-2747

Paypal can be sent to rich@havepigwilltravel.com

- Once I receive your deposit I will send you an email to confirm the date is yours. I will pencil you in as "pending" as I realize sometimes there is more than one person (sometimes several) making the decision. But I do not wait a month for your committee to meet and then vote me down. Sorry.
- Cancellations: If for any reason you need to cancel your party I will need two full weeks (14 days) notice. With proper notice I will refund deposits in full within a week or so. All returned credit card deposits will incur a 3% fee (that is what the bank charges me.)
- About a week prior to the date of your event I will contact you to confirm the following: head count, serving time, food order and address of cooking location. Please know this is important information we need. All food is ordered the Monday prior to your party. Head counts do not change after this time. Our portions are generous enough to accommodate a few extra "walk-ins." But please do not call me Thursday with the addition of 20 people.
- At this time I will give you my arrival time (about 5-6 hours before your serving time.)
- We will arrive, set up and cook. You must provide the following: area for us to cook, parking for a full size van & 12 foot trailer. Street parking is fine. We only need electric if we are serving after dark (I supply my own lights & cords).

- **If you are having a Custom Pig Roast or BBQ Picnic you must provide your own servicing tables. It is also your responsibility to make sure the tables are set up and ready for food at the serving time you have stated.**
- **We will move the roaster and our other equipment no more than 35 yards from the unloading point. Any further will incur an extra charge.**
- Sterno Racks/Chafers: I don't require these but I do recommend them for your hot food. If you have them fine. If you need them I sell them. If you do not have them your food is served hot but will not stay hot. The choice is yours.
- No pets in the cooking area at carving time. All cooking will cease till the pet is removed.
- **We are not wait staff.** We will however do a basic set up of the food table. We will place the food on the table in a neat fashion and light sterno. We will refill the food as needed. We do not clean up the food table. We only look after our food. We will carry food 50 yards from the cooking area no further.
- We will leave the cooking area as we found it.
- Payment is due at my time of departure, no "if ands or buts."

Please know I do my best to work with the customer to make each event a great success, as we want your repeat business. If you have any questions please contact me and I will answer the best I can.

Thanks so much.

Rich

www.porkwizard.com



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